
International Hookah Lounge

Operations Plan

TT&A 1

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Hookah Lounge highlights

- Hookah Bar with a wide variety of flavored tobaccos.
- Relaxing environment with comfortable booth seating
- Wet bar for items such as: bottled soft drinks i.e. energy drinks, sodas, juices packaged snacks.
- Pool table
- TV's and free WIFI internet

Business located in strip mall and not close to any residential area. Noise complains not anticipated.

- Business will have a leading age point of sale and security surveillance systems.
- Security will be present on weekends and special events. They will be present until parking lot has been cleared.
- Ample parking available.

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	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Timing	Arrive and Setup: 2:00PM Business Hours: 4:00PM – 12:00 AM Departure:12:30AM	Arrive and Set up: 2:00PM Business Hours: 4:00PM – 12:00 AM Departure:12:30AM	Arrive and Set up: 2:00PM Business Hours: 4:00PM – 12:00 AM Departure:12:30AM	Arrive and Set up: 2:00PM Business Hours: 4:00PM – 2:00AM Departure:2:30AM	Arrive and Set up: 2:00PM Business Hours: 4:00- 2:00AM Departure:2:30AM	Arrive and Set up: 2:00PM Business Hours: 4:00PM – 2:00AM Departure:2:30AM	Arrive and Set up: 2:00PM Business Hours: 4:00PM – 2:00AM Departure: 2:30AM
Establishment staffing	Dejen Hagas Shift Manager Wait Staff1 Wait Staff2 Wait Staff3	Dejen Hagas Shift Manager Wait Staff1 Wait Staff2 Wait Staff3	Dejen Hagas Shift Manager Wait Staff1 Wait Staff2 Wait Staff3	Dejen Hagas Shift Manager Wait Staff1 Wait Staff2 Wait Staff3 Security 1	Dejen Hagas Shift Manager Wait Staff1 Wait Staff2 Wait Staff3 Security 1	Dejen Hagas Shift Manager Wait Staff1 Wait Staff2 Wait Staff3 Security1	Dejen Hagas Shift Manager Wait Staff1 Wait Staff2 Wait Staff3 Security 1
Admissions, Entry Policy Dress Code and Safety Inspections	No Weapons. Shoes and Shirts Required. No offensive Attire. No outside food or drinks. Intoxicated persons or persons that appear be intoxicated are not permitted.	No Weapons. Shoes and Shirts Required. No offensive Attire. No outside food or drinks. Intoxicated persons or persons that appear be intoxicated are not permitted.	No Weapons. Shoes and Shirts Required. No offensive Attire. No outside food or drinks. Intoxicated persons or persons that appear be intoxicated are not permitted.	No Weapons. Shoes and Shirts Required. No offensive Attire. No outside food or drinks. Intoxicated persons or persons that appear be intoxicated are not permitted.	No Weapons. Shoes and Shirts Required. No offensive Attire. No outside food or drinks. Intoxicated persons or persons that appear be intoxicated are not permitted.	No Weapons. Shoes and Shirts Required. No offensive Attire. No outside food or drinks. Intoxicated persons or persons that appear be intoxicated are not permitted.	No Weapons. Shoes and Shirts Required. No offensive Attire. No outside food or drinks. Intoxicated persons or persons that appear be intoxicated are not permitted.

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Customer Queuing and Establishment Capacity	Two lines – one for ordering and one for pickup on side. Guest Subject to search at entrance. Guests Must wait to be seated.	Two lines – one for ordering and one for pickup walk. Guest Subject to search at entrance. Guests Must wait to be seated.	Two lines – one for ordering and one for pickup walk. Guest Subject to search at entrance. Guests Must wait to be seated.	Two lines – one for ordering and one for pickup walk. Guest Subject to search at entrance. Guests Must wait to be seated.	Two lines – one for ordering and one for pickup walk. Guest Subject to search at entrance. Guests Must wait to be seated.	Two lines – one for ordering and one for pickup walk. Guest Subject to search at entrance. Guests Must wait to be seated.	Two lines – one for ordering and one for pickup walk. Guest Subject to search at entrance. Guests Must wait to be seated.
Staff and Customer Restroom Access Plan	Two lines – one for each restroom	Two lines – one for each restroom	Two lines – one for each restroom	Two lines – one for each restroom	Two lines – one for each restroom	Two lines – one for each restroom	Two lines – one for each restroom
Ordering	Wait staff provide QR bar code for Menu, Customer orders . Information entered in POS and payment made for each Ticket.	Wait staff provide QR bar code for Menu, Customer orders . Information entered in POS and payment made for each Ticket.	Wait staff provide QR bar code for Menu, Customer orders . Information entered in POS and payment made for each Ticket.	Wait staff provide QR bar code for Menu, Customer orders . Information entered in POS and payment made for each Ticket.	Wait staff provide QR bar code for Menu, Customer orders . Information entered in POS and payment made for each Ticket.	Wait staff provide QR bar code for Menu, Customer orders . Information entered in POS and payment made for each Ticket.	Wait staff provide QR bar code for Menu, Customer orders . Information entered in POS and payment made for each Ticket.
Cleaning and Sanitizing Hookers and Accessories	Single use, disposable Filters, Mouth Pieces and filters. Rinse, scrape, or soak hookah items before washing them. Clean items in the first sink. Wash them in a detergent solution at least 110°F (43°C). Rinse items in the second sink. ... Sanitize items in the third sink. ... Air dry all items.	Single use, disposable Filters, Mouth Pieces and filters. Rinse, scrape, or soak hookah items before washing them. Clean items in the first sink. Wash them in a detergent solution at least 110°F (43°C). Rinse items in the second sink. ... Sanitize items in the third sink. ... Air dry all items.	Single use, disposable Filters, Mouth Pieces and filters. Rinse, scrape, or soak hookah items before washing them. Clean items in the first sink. Wash them in a detergent solution at least 110°F (43°C). Rinse items in the second sink. ... Sanitize items in the third sink. ... Air dry all items.	Single use, disposable Filters, Mouth Pieces and filters. Rinse, scrape, or soak hookah items before washing them. Clean items in the first sink. Wash them in a detergent solution at least 110°F (43°C). Rinse items in the second sink. ... Sanitize items in the third sink. ... Air dry all items.	Single use, disposable Filters, Mouth Pieces and filters. Rinse, scrape, or soak hookah items before washing them. Clean items in the first sink. Wash them in a detergent solution at least 110°F (43°C). Rinse items in the second sink. ... Sanitize items in the third sink. ... Air dry all items.	Single use, disposable Filters, Mouth Pieces and filters. Rinse, scrape, or soak hookah items before washing them. Clean items in the first sink. Wash them in a detergent solution at least 110°F (43°C). Rinse items in the second sink. ... Sanitize items in the third sink. ... Air dry all items.	Single use, disposable Filters, Mouth Pieces and filters. Rinse, scrape, or soak hookah items before washing them. Clean items in the first sink. Wash them in a detergent solution at least 110°F (43°C). Rinse items in the second sink. ... Sanitize items in the third sink. ... Air dry all items.

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