

WASH 'N GO COLORADO OPERATIONS OUTLINE

August, 2019

Wash 'N Go of Colorado is an Express Tunnel Car Wash operator, allowing customers to obtain a high-quality wash in around 3 minutes, without leaving their car. Each site incorporates customer queuing lanes that are accessed internally to the site, systematically allowing patrons to form a que before approaching multiple pay stations. Once the customer has selected and has completed payment for the level of car wash service option, the customer will then alternately advance their way through the tunnel wash while remaining within their vehicles. Free vacuum stations are centrally located on the car wash facility site where patrons can personally detail their vehicles before and or after they have completed the washing cycle.

The following is an outline of day-today operations:

1. Normal Hours of Operation

- a. Summer Hours – 7 a.m. to 9 p.m. every day, weather permitting
- b. Winter Hours – 7 a.m. to 7 p.m. every day, weather permitting

2. Employment Information

- a. Six total employees per location – One manager; one assistant manager; four support staff
- b. Number of shifts per day – Two; generally, 7 a.m. to 2 p.m., and 2 p.m. to 9 p.m.

3. Daily Site Maintenance Tasks

- a. Employees to continually monitor site for trash to be picked up, and swept clean twice per day
- b. Vacuum trash receptacles to be emptied twice per day, up to 4 times per day on busy days
- c. All site lighting to be turned off daily after closing, except for security lighting
- d. Vacuum tubes to be removed after closing, and reattached each morning
- e. All trash to be placed in the dumpster located in the trash enclosure

4. Regularly Scheduled Facilities Tasks

- a. Trash dumpster to be emptied by contract service each week on Friday and Monday
- b. Tunnel to be power washed monthly
- c. Building to be power washed annually
- d. Monitor drying blowers to insure they are pointed inward
- e. Inspect all lighting for proper operation
- f. Inspect all signage for proper viewing

- g. Receive chemical or parts shipments and place in mechanical areas
 - h. Contract services will be used for snow removal in the winter
 - i. Licensed servicer to clean sand oil interceptor and dispose of properly
- 5. **Office Operations**
 - a. Unless otherwise shown on a site plan layout, no office exists, and all business operations such as accounting will be performed off-site
- 6. **Car Wash Operations**
 - a. Customers to follow signage for entry to pay stations, tunnel access, and vacuum access.
 - b. Pay stations are easy-to-use unattended units designed to direct customers through the payment process. Once payment is made, customers follow signage to tunnel entry
 - c. A roving attendant will be available to assist customers
 - d. Upon entry to the tunnel, an attendant will direct customers onto the conveyor mechanism. Having done so, the attendant will then speed brush any extra-dirty areas of the car, along with the windows.
 - e. In the event of a tunnel mechanical failure, customers will be directed to a “bail out” lane to bypass the tunnel
 - f. General time to wash in the tunnel is 3 minutes
 - g. Once a vehicle is dry, cars are directed to depart via signage, either leaving the facility altogether, or retuning to the vacuum bays to perform their own vacuuming
- 7. **Security**
 - a. Each site is monitored by multiple high-definition cameras with data stored locally
 - b. Where necessary, security lighting will be used
- 8. **Water Use**
 - a. Tunnel sprayers will deliver high-pressure, maximum water-efficient sprays, captured in a recycle system whereby 60-80% of the water used is recycled